GOAL: To provide law enforcement officers with techniques to communicate with people who are threatening violence and deescalate the situation and reduce the potential for loss of life or personal injury. The process involves skills such as active listening, empathy, rapport, influence, and control. A variety of mental illness issues are discussed during the training.

OBJECTIVE: Upon completion of the course, the participant will be able to:

- Understand the effects of stress on rational thinking.
- Utilize the Behavioral Stairway to deescalate potentially violent behaviors.
- Utilize strategies to reduce personal stress.
- Understand the roles and assignments in Crisis Negotiation teams.
- Provide support to Crisis Negotiation teams during critical incidents.

TIME: 8:00 AM – 4:00 PM

This class will provide six hours of APOST CEU credit.

Participants must be employed by a law enforcement agency.

For assistance with registration, please contact Sandie Dutton at 256-432-7458 or sandie.dutton@accs.edu

For questions concerning the class, please contact Lynn Shobe at 205-243-1223 or lynnshobe@jeffersonstate.edu

LOCATION: January 18, 2024 Calhoun Community College
6250 Highway 31 North
Tanner, Alabama 35609
Math Building


January 25, 2024 Lawson State Community College
3060 Wilson Road
Birmingham, Alabama 35221
ACATT Building Technology Theatre

February 1, 2024

Coastal Alabama Community College
1900 US Highway 31 South
Bay Minette, Al 36507