

## CRISIS NEGOTIATION FOR FIRST RESPONDERS

### FREE TRAINING



**GOAL:** To provide law enforcement officers with techniques to communicate with people who are threatening violence and deescalate the situation and reduce the potential for loss of life or personal injury. The process involves skills such as active listening, empathy, rapport, influence, and control. A variety of mental illness issues are discussed during the training.

**OBJECTIVE:** Upon completion of the course, the participant will be able to:

- Understand the effects of stress on rational thinking.
- Utilize the Behavioral Stairway to deescalate potentially violent behaviors.
- Utilize strategies to reduce personal stress.
- Understand the roles and assignments in Crisis Negotiation teams.
- Provide support to Crisis Negotiation teams during critical incidents.

**TIME:** 8:00 AM – 4:00 PM

This class will provide six hours of APOST CEU credit.

**Participants must be employed by a law enforcement agency.**

**For assistance with registration, please contact Sandie Dutton at 256-432-7458 or [sandie.dutton@accs.edu](mailto:sandie.dutton@accs.edu)**

**For questions concerning the class, please contact Lynn Shobe at 205-243-1223 or [lynnshobe@jeffersonstate.edu](mailto:lynnshobe@jeffersonstate.edu)**

**LOCATION:** January 18, 2024 **Calhoun Community College**  
6250 Highway 31 North  
Tanner, Alabama 35609  
Math Building

Registration Link: [https://us-elevate.elluciancloud.com/app/accs/f?p=PV\\_ONLINE\\_REG:101::::APP\\_COURSE\\_INSTANCE:71724992](https://us-elevate.elluciancloud.com/app/accs/f?p=PV_ONLINE_REG:101::::APP_COURSE_INSTANCE:71724992)

January 25, 2024 **Lawson State Community College**  
3060 Wilson Road  
Birmingham, Alabama 35221  
ACATT Building Technology Theatre

Registration Link: [https://us-elevate.elluciancloud.com/app/accs/f?p=PV\\_ONLINE\\_REG:101::::APP\\_COURSE\\_INSTANCE:71724992](https://us-elevate.elluciancloud.com/app/accs/f?p=PV_ONLINE_REG:101::::APP_COURSE_INSTANCE:71724992)

February 1, 2024

**Coastal Alabama Community College**  
1900 US Highway 31 South  
Bay Minette, AL 36507

Registration: [https://us-elevate.elluciancloud.com/app/accs/f?p=PV\\_ONLINE\\_REG:101::::APP\\_COURSE\\_INSTANCE:71726715](https://us-elevate.elluciancloud.com/app/accs/f?p=PV_ONLINE_REG:101::::APP_COURSE_INSTANCE:71726715)