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205 Jeanette Barrett Ind. Blvd. Wetumpka, AL 36092 (334) 219-5482



February 8, 2024

Alabama Community College Systems and Higher Ed. Joint Purchasing Agreement Initiative 135 South Union Street, Suite 135 Montgomery, AL 36104

Subject: Transmittal Letter

Dear Alabama Community College Systems,

On behalf of the Blue Plains Technology, LLC. team, I am pleased to submit the following response to the Joint Purchasing Agreement, Request for Bid document, dated January 4, 2024. Blue Plains Technology is thankful for the opportunity to provide our response.

Blue Plains Technology is a limited liability corporation headquartered in Wetumpka, Alabama built to help businesses and public sector customers navigate through the technology maze to find flexible services and solutions allowing you to maintain an agile business position. We are rooted in customer service. We strive to provide the best solutions at an affordable price, ensuring our customer's expectations are exceeded every time.

At Blue Plains Technology we partner with premier technology companies like APC, Cisco, HPE, Aruba, Adtran, IP Pathways, Eaton, Fortinet, Palo Alto, Poly, Ruckus, Arista, FS, Netgate, UI.com, CenturyLink, Altaworx, Spectrum, Camelia Communications and many others. Our theory on partnerships – partnerships provide the best of both worlds for our customers. Our customers get the white glove service of a services-based company with the backing of global enterprises representing the best of their industry.

Blue Plains Technology, LLC proudly submits this response to the Alabama Community College System and Higher Ed., Joint Purchasing Agreement, Request for bid.

Steven C. Meany President is authorized by the organization to contractually obligate Blue Plains Technology, LLC.

Steven C. Meany, President, (334) 219-5482, is authorized to negotiate the contract on behalf of Blue Plains Technology, LLC.

Steven C. Meany, President, (334) 219-5482, is the person to contact for clarification.

Blue Plains Technology, LLC. understands and accepts the conditions governing the procurement.

Blue Plains Technology, LLC. acknowledges receipt of the amendment issued for this RFB.

The Blue Plains Technology team has decades of engineering, sales, and leadership experience in the technology industry. Our solutions include cabling services, cloud services, LAN/WAN, WiFi design and implementation, LTE/Cellular unlicensed and lightly licensed, managed telecommunications, data center virtualization, audiovisual, monitor and dispatch services, engineering services and many others. We can deliver services to customers across many industries nationwide.

Why use Blue Plains Technology? It is because we deliver what we promise every time. Further, our customers know when the project gets tough, Blue Plains Technology is there when you need us the most.

For questions or clarification, please contact Steve Meany at the information listed in below signature. Steve is also the person authorized by Blue Plains Technology, LLC. to contractually obligate the organization and to negotiate the contract on behalf of the organization.

Sincerely,

Steven C. Meany

**President** 

334.219.5482

Smeany@blueplainstech.com

#### 6.5 Appendix E - Evaluation Submission Form

The purpose of this form is to provide a single summary document per submitting vendor, that references required materials. This document is intended to assist the Evaluation Committee easily find specific items of information during the evaluation process and to assist participating agency personnel in locating specific vendor information after the award of the bid.

#### **Vendor Contact Information**

This will be published for participating agencies to streamline the vendor contact process. Please complete this information as accurately as possible. If the information below changes, please send a revised version of this page to <a href="mailto:jpa-notification@accs.edu">jpa-notification@accs.edu</a>

Vendor Name: Blue Plains Technology, LLC. Date: February 6, 2024

Website Address: www.blueplainstech.com

	Name(s)	Phone Number(s)	E-Mail Address(s)
Primary Contract Executive(s)	Steve Meany	334-219-5482	smeany@blueplainstech.com
Senior Account/Sales Manager(s) (by region if necessary)	Mike Gaston	334-219-5482	mikegaston@blueplainstech.com
Account/Sales Manager(s) (by region if necessary)	Will Meany	334-219-5482	will@blueplainstech.com
Technical Support	Shane Merritt	334-219-5482	Shane.merritt@blueplainsted

#### **BID INFORMATION INDEX**

Please complete the following form to assist the Evaluation Committee in finding specific information related to your bid response.

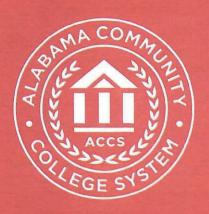
	Document Name	Page Number(s)
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Geographic Coverage	Vendor Response Section	5
Availability of Technical Support	Vendor Response Section	3
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Blue Plains Technology - has read, understands and agrees.

ALABAMA COMMUNITY COLLEGE SYSTEM & HIGHER ED.

# Joint Purchasing Agreement Request for Bid

MANUFACTURER SUPPLIED TECHNOLOGY EQUIPMENT WITH PERIPHERALS, SOFTWARE, NETWORKING, EQUIPMENT, MAINTENANCE AND PROFESSIONAL SUPPORT SERVICES BID



March 2024

Date: January 4th, 2024

Bid #: ACCS-2024-01

# Alabama Community College System and other Alabama Higher Education Entities

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#### INTRODUCTION

#### 1.1 Purpose of This Request for Bid

The Alabama Community College System (ACCS) is partnering with other Alabama Higher Education entities to request bids from technology equipment manufacturers and/or dealers on behalf of the System institutions and other authorized entities. The ACCS is comprised of twenty-three (23) community colleges, two (2) technical colleges, one (1) military institution, and the Alabama Technology Network (Appendix A). Any institutions or programs that may be acquired or added to the ACCS during the life of this contract will automatically be added as entities eligible to procure products from the contract. Any four-year institution or K-12 district/system which wishes to join during the life of this contract may be added as an eligible entity. Additionally, the public K-12, two, and four-year institutions listed in Appendix A and the website are also eligible to purchase from this contract.

Each entity will generate its own purchase orders, payments, etc., and delivery must be made according to the instructions on the purchase order. The intent of this request is to establish an annual contract for technology-related equipment to be purchased on an as needed basis for the listed entities as needs arise during the contract period.

The purpose of this Request for Bid (RFB) is to establish a contract on a competitive basis with qualified technology equipment suppliers, distributors, and/or manufacturers who shall directly supply technology equipment and value-added professional services, including software and peripherals, and maintenance and support services to qualified purchasers.

This RFB is not designed to meet the E-Rate requirements specified by the Universal Service Administrative Company. The Alabama Community College System shall not negotiate on behalf of any party with a Letter of Agency. The System shall not certify an FCC Form 470, nor receive and evaluate bids, nor negotiate with service providers of E-Rate products and services.

The Alabama Community College System reserves the right to negotiate with vendors for a product or product line that was not available at the time of the Request for Bid.

The thrust of the RFB is to obtain greater volume price discounts by combining the volume of purchases from participating entities within the State of Alabama with administrative savings that will result from the maintenance of a single, comprehensive contract for each selected vendor.

This RFB is prepared under the authority of ACT No. 2003-392.

#### This procurement will result in a multiple source award.

Term – Bid awards issued under this Request for Bids shall be for an initial period of one year to renew automatically for one additional year if not canceled by The System prior to the one-year anniversary date of the award letter. The System shall have the option to extend awards for an additional (third) year by giving notice of such extension prior to the two-year anniversary of the award letter.

Blue Plains Technology - has read, understands and agrees.

#### 1.2 Summary Scope of Work

The selected vendor(s) shall accept purchase orders from and deliver technology equipment, including general-purpose software and peripherals, to authorized procuring entities. Vendors are required to provide maintenance services on equipment that is purchased. Optionally, vendors may provide installation, training and support services directly related to the efficient use or operation of the purchased equipment.

Blue Plains Technology - has read, understands and agrees.

1.3 Scope of Procurement

The scope of procurement includes a wide range of manufacturer supplied technology equipment, including peripherals, general-purpose software, maintenance, professional consulting services, and support services. Vendors shall not provide any form of application development services under the terms and conditions of the contract. Educational offerings including special purpose educational software and hardware configurations are included.

Blue Plains Technology - has read, understands and agrees.

#### 1.4 Definition of Terminology

This section contains definitions that are used throughout this procurement document, including appropriate abbreviations.

"Contract" means an agreement for the procurement of items of tangible personal property or services.

"Desirable" includes terms such as "may", "can", "should", "preferably", or "prefers" to identify a sought-after, but discretionary, item or factor.

"Equipment" refers to all technology-related equipment, including but not limited to desktop and laptop computers, servers, workstations, printers, displays, peripherals, LAN hardware, video-conferencing systems, multimedia and computer related hardware components and spare parts.

"Evaluation Committee" means a body appointed to perform the evaluation of vendor responses.

"Finalist" is defined as a vendor who meets all the mandatory specifications of the Request for Bid and whose score on evaluation factors is sufficiently high to qualify that vendor for further consideration by the Evaluation Committee.

"General purpose" includes, but is not limited to, the following classes of software: operating systems, report generators, spreadsheets, word processing, workgroup management, database, project management, messaging and electronic mail, graphics construction and presentation, publishing, data communications, statistical and/or analysis, imaging, compilers and interrupters, utilities, programmer productivity tools, office productivity tools. Educational software designed for System usage is included.

"Local-Area-Network" (LAN) refers to a high-speed communications system optimized for connecting information-processing equipment within a building or group of buildings. The communications devices that are required to transmit data between buildings via a public or private network are included.

"Mandatory" includes terms "must", "shall", "will", "is required", or "are required" to identify a compulsory item or factor. Failure to meet a mandatory item or factor will result in the rejection of the vendor's bid.

"Manufacturer" means the company that designs, assembles and/or markets technology equipment including servers, workstations, desktop and/or laptop personal computers.

"Vendor" is a technology equipment manufacturer who chooses to submit a bid.

"Request for Bid" or "RFB" means all documents, including those attached or incorporated by reference, used for soliciting bid.

"Responsible vendor" means a company who submits a responsive bid furnishing, when required, information and data to prove that financial resources, production or service facilities, personnel service reputation and experience are adequate to make satisfactory delivery of the services or items of tangible personal property described in the bid.

"System" means any and all entities comprising the Alabama Community College System or any other eligible entity.

"Universal Resource Locator" or "URL" means a standardized addressing scheme for accessing hypertext documents and other services using the WWW browser.

Blue Plains Technology - has read, understands and agrees.

#### CONDITIONS GOVERNING THE PROCUREMENT

#### 2.1 Explanation of Events

The following paragraphs describe the activities listed in the sequence of events.

Blue Plains Technology - has read, understands and agrees.

#### 2.1.1 Issue of RFB

This RFB is being issued by Alabama Community College System (the "System").

Blue Plains Technology - has read, understands and agrees.

#### 2.1.2 Clarification and Responses

Potential vendors may submit written requests (letter or email) as to the intent or clarity of the RFB. Requests for clarification are to be addressed to the Joint Purchase Agreement Administrator as follows:

Alabama Community College System Attn: ITS Division – Tokrica Mack

P.O. Office Box 302130 Montgomery, AL 36130-2130

Email: jpa-notification@accs.edu or Tokrica.mack@accs.edu

Phone: 334-293-4507

#### Blue Plains Technology - has read, understands and agrees.

#### 2.1.3 Deadline to Submit Written Questions

Potential vendors may submit written questions as to the intent or clarity of the RFB until close of business on February 2<sup>nd</sup>, 2024.

Blue Plains Technology - has read, understands and agrees.

#### 2.1.4 Response to Written Questions/RFB Amendments

Written responses to written questions and any RFB amendments will be posted online at:

https://www.accs.edu/vendors/

Blue Plains Technology - has read, understands and agrees.

#### 2.1.5 Submission of Bid

Two (2) paper copies and an electronic copy (USB drive) of the bid responses are required with a completed Evaluation Submission form (Appendix E). The electronic copy of the bid response should be a single PDF file that mirrors the bound, paper copies. Each copy of the response should be placed in a single volume where practical. All documents submitted with the response should be in that single volume. One copy "must" be marked as "original" with the company officer's signature.

Vendors may attend the bid opening, but no information or opinions concerning the ultimate contract award will be given at the bid opening or during the evaluation process. The results will not be available to vendors until after an award is made. Bid results and tabulations will not be made available by telephone or mail. Information pertaining to complete files may be secured by visiting the System Office of the Alabama Community College System during normal working hours.

The bid opening will be held on Monday, February 12th, 2024, at 10:00 AM CST in the Presidents Conference Room at the System Office of the Alabama Community College System (135 South Union Street, 3rd Floor, Montgomery, Alabama 36104).

Sealed bids are to be addressed to the physical mailing address in the following manner:

Alabama Community College System Attn: Joint Purchase Agreement Initiative 135 South Union Street Suite#158 Montgomery, Alabama 36104

It is expected that this request will be complete and unambiguous. However, vendors seeking clarification to this request should deliver inquiries in writing to the Administrator as noted per section 2.1.3.

Written replies of general significance will be posted online. Prospective vendors acknowledge that no other source is authorized to provide information concerning this request.

All information shall be entered in ink or typewritten in the appropriate space on the bid. Mistakes may be crossed out, corrected and initialed in ink by a company representative. An authorized individual must sign all bids in ink; failure to do so will result in rejection of response.

Blue Plains Technology - has read, understands and agrees.

#### 2.1.6 Bid Evaluation

An Evaluation Committee will perform the evaluation of bids.

Blue Plains Technology - has read, understands and agrees.

#### 2.1.7 Selection of Finalists

The Evaluation Committee will select finalists. Only finalists will be invited to participate in the subsequent steps of the procurement. The schedule for the oral presentations or equipment demonstrations will be determined at this time (if deemed necessary).

Blue Plains Technology - has read, understands and agrees.

#### 2.1.8 Clarification from Finalists

Finalists may be asked to submit clarification to their bids (if deemed necessary).

Blue Plains Technology - has read, understands and agrees.

#### 2.1.9 Contract Award

After review of the Evaluation Committee, the System will award contracts to the most advantageous vendors.

Bids that are deemed most advantageous, taking into consideration the evaluation factors set forth in the RFB will be selected for award. No minimum or maximum number of awards has been predetermined. The System shall make reference to prices quoted by successful vendors on the Alabama State Department of Education Joint Purchase Agreement to determine the reasonableness of prices quoted in response to this Request for Bids.

#### GENERAL REQUIREMENTS AND SPECIFICATIONS

Blue Plains Technology - has read, understands and agrees.

#### 3.1 Acceptance of Conditions Governing the Procurement

Vendor must indicate their acceptance of the Conditions Governing the Procurement section in the letter of transmittal. Submission of a bid constitutes acceptance of the Evaluation Factors contained in this RFB. Vendor must also include ISO 9001 certification as required by the State Code governing Joint Purchase Agreements. According to Alabama law, any companies, or contractors whose affiliates, subdivisions, subsidiaries, or departments have ISO 9001 certification can bid on the information technology to be jointly purchased by educational institutions. ISO 9001 certification is only required for vendors who are providing hardware.

Blue Plains Technology - has read, understands and agrees. See the ISO 9001 tab of this response for detailed information.

#### 3.2 Incurring Cost

Any cost incurred by the vendor in preparation, transmittal, and presentation of any material submitted in response to this RFB shall be borne solely by the vendor.

Blue Plains Technology - has read, understands and agrees.

3.3 Vendor Responsibility

The selected vendor(s) shall be solely responsible for fulfillment of the responsibilities under the terms and conditions of the contract. The procuring entities will issue purchase orders and make payments to only the named vendor(s).

Blue Plains Technology - has read, understands and agrees.

3.4 Serving Sub-Contractors

The System recognizes the fact that the potential vendors have different business models for the delivery of support services. Whereas one potential vendor may provide support services through a wholly owned subsidiary, another may provide support services through a local business partner, certified education partner or qualified organization herein referred to as a servicing subcontractor. Therefore, vendors may propose the use of servicing subcontractors for the performance of local marketing, maintenance, or technical support services in accordance with the terms and conditions of the contract. Servicing subcontractors may not directly accept purchase orders or payments for products or services from procuring entities under the terms and conditions of the contract.

Blue Plains Technology - has read, understands and agrees.

#### 3.5 Amended Bids

A vendor may submit an amended bid before the deadline for receipt of bids. Such amended bids must be complete replacements for a previously submitted bid and must be clearly identified as such in the transmittal letter. The Evaluation Committee will not merge, collate, or assemble bid materials.

Blue Plains Technology - has read, understands and agrees.

#### 3.6 Vendors' Rights to Withdraw Bid

Vendors will be allowed to withdraw their bids at any time prior to the deadline for receipt of bids. The vendor must submit a written withdrawal request signed by the vendor's duly authorized representative addressed to the representative listed above.

The right is reserved to waive informalities, select alternatives, and reject any or all responses, in the event such appears to be in the best interest of the System.

Blue Plains Technology - has read, understands and agrees.

#### 3.7 Bid Offer Firm

Responses to this RFB, including prices, will be considered firm for ninety (90) days after the due date for receipt of bids.

Blue Plains Technology - has read, understands and agrees.

#### 3.8 Disclosure of Bid Contents

The bids will be kept confidential until the contracts are awarded. At that time, all bids and documents pertaining to the bids will be open to the public.

All responses become a matter of public record at award. The System accepts no responsibility for maintaining confidentiality of any information submitted with any response whether labeled confidential or not.

Blue Plains Technology - has read, understands and agrees.

#### 3.9 No Obligation

This RFB in no manner obligates Alabama Community College System or any authorized entity to the lease or purchase of any products or services offered until a contract is awarded and vendor receives a valid purchase order from an authorized procuring entity.

The System has the right to cancel any contract, for cause, including, but not limited to, the following: (1) failure to deliver within the terms of contract; (2) failure of the product or service to meet specifications, conform to sample quality, or to be delivered in good condition; (3) misrepresentation by the vendor, (4) fraud, collusion, conspiracy, or other unlawful means of obtaining any contract with the state; (5) conflict of contract provisions with constitutional or statutory provisions of state or federal law; and (6) any other breach of contract.

Termination - the System reserves the right, for its convenience and without cause or penalty, to terminate any agreement with 30 days' written notice.

Blue Plains Technology - has read, understands and agrees.

#### 3.10 Legal Review

The System requires that all vendors agree to be bound by the General Requirements contained in this RFB. Any vendor concerns must be promptly brought to the attention of Alabama Community College System.

Blue Plains Technology - has read, understands and agrees.

#### 3.11 Governing Law

The vendor shall observe, perform, and comply with or require compliance with all federal, state, and local laws, ordinances, rules and regulations and all amendments thereto which in any manner may affect the operation of vendor's activities undertaken pursuant to this Agreement. The vendor shall also comply with all state and local building, fire, health, zoning laws, codes and/or regulations that affect or that are applicable to vendor's activities and operations hereunder. This RFB and the final agreement shall be governed and construed in accordance with the laws of the State of Alabama without giving effect to any choice-or-conflict-of-laws, provision, or rules (whether of the State of Alabama or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than those of the State of Alabama.

Blue Plains Technology - has read, understands and agrees.

#### 3.12 Basis for Bid

Only information supplied by the System in writing or in this RFB should be used as the basis for the preparation of vendor responses.

Blue Plains Technology - has read, understands and agrees.

#### 3.13 Agreement Terms and Conditions

The agreement between the System and the vendor will follow the format specified and contain the terms and conditions outlined in this request. However, Alabama Community College System reserves the right to negotiate with a successful vendor provision in addition to those contained in this RFB. This RFB, as revised and/or supplemented, and the successful vendor's response will be incorporated into and become part of the agreement.

Vendors are encouraged to submit specific alternate language to the terms and conditions, that vendor believes would enhance the efficient administration of the agreement or result in lower product prices or both. The System may or may not accept the alternative language. General references to the vendor's terms and conditions or attempts at complete substitutions are not acceptable and will result in disqualification of the vendor's response.

Blue Plains Technology - has read, understands and agrees.

#### 3.14 Vendor Qualifications

The Evaluation Committee may make such investigations as necessary to determine the ability of the vendor to adhere to the requirements specified within the RFB. The Evaluation Committee will reject the bid of any vendor who is not a responsible bidder or fails to submit a responsive offer as defined.

Blue Plains Technology - has read, understands and agrees.

#### 3.15 Change in Vendor Representatives

The System reserves the right to require a change in vendor representatives if the assigned representatives are not meeting its needs adequately.

Blue Plains Technology - has read, understands and agrees.

#### 3.16 Equipment and Services Schedules

The vendor may offer only those products and services that are included on the Equipment and Services Schedule (ESS). Vendors shall keep the schedule current and correct on an Internet website maintained by the vendor and shall reflect changes in technology in accordance with the terms and conditions of the contract. Blue Plains Technology - has read, understands and agrees.

#### 3.17 Benefit of Cost Reduction

The System is to be given the benefit of any reduction in price below the quoted price during the term of this contract. Examples include, but are not limited to, manufacturer price reductions and special promotional offerings. Blue Plains Technology - has read, understands and agrees.

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3.18 Bid Terms

By submitting a response, the vendor agrees that this contract is to be governed by the terms and conditions set forth in the bid. Any exceptions to the specifications must be clearly identified in the last section of the vendor's response.

Blue Plains Technology - has read, understands and agrees.

3.19 Fiscal Funding

The continuation of the contract is contingent upon the appropriation of funds to fulfill the requirements of the contract by the legislature. If the legislature fails to appropriate sufficient monies to provide the continuation of a contract, the contract shall terminate on the date of the beginning of the first fiscal year for which funds are not appropriated.

Blue Plains Technology - has read, understands and agrees.

3.20 Insurance

The vendor shall bear the full and complete responsibility for all risk of damage or loss of equipment, products, or money resulting from any cause whatsoever and shall not penalize the System for any losses incurred in association with this agreement. Any insurance policy or policies shall cover the entire travel service operation at the System including all areas that may in the future be placed under the control or use of the vendor. The vendor shall maintain, during the life of this contract, the following minimum insurance:

KIND OF INSURANCE	MINIMUM LIMITS OF LIABILITY	
Worker's Compensation	Statutory - Alabama	
Employer's Liability	\$2,000,000 (each employee, each accident and policy limit)	
Commercial General Liability: Each Occurrence Personal and Advertising Injury Products/Completed Operations General Aggregate	\$2,000,000 \$2,000,000 \$2,000,000 \$3,000,000	
Automobile Liability	\$2,000,000 each accident - combined single limit	

These policies shall contain a thirty- (30) day written notice to the System before cancellation, reduction, or other modification of any kind to the required coverage.

The vendor, at its cost, must provide acceptable evidence of compliance with the worker's compensation insurance requirements of the State of Alabama. In the event the vendor fails to maintain and keep in force, all Insurance and Worker's Compensation coverage listed above, the System shall have the right to terminate this contract. The System and vendor shall each be listed as the named insured in said policy (ies) so that each is independently protected to the face amount of the policy.

Upon notification of award and prior to issuance of contract, the vendor shall provide the System with certification of insurance with the required kinds of insurance and minimum liabilities specified, issued by an insurance company licensed to do business in the State of Alabama and carrying an AM Best rating of A- or better, signed by an authorized agent. In the event of cancellation, material change or intent not to renew any of the insurance requirements specified, thirty (30) days written notice shall be given to the System by the party initiating any revision.

Blue Plains Technology - has read, understands and agrees.

3.21 New Products

Unless specifically called for in this request, all products for purchase must be new, never previously used, and the current model and/or packaging. No remanufactured, demonstrator, used, or irregular product will be

considered for purchase unless otherwise specified in the request. The manufacturer's standard warranty will apply unless otherwise specified in the request. All equipment should be supplied complete, ready to be installed, including all cabling and connectors where applicable.

#### **SPECIFICATIONS**

This section contains specifications and relevant information vendors should use for the preparation of their responses.

Vendors should respond as described to each specification. The responses along with the required supporting material will be evaluated and awarded points accordingly.

Blue Plains Technology - has read, understands and agrees.

#### 3.22 Product and Services Delivery Overview

Vendors must describe their ability to provide professional services, technology equipment including related products and support services to the System and the various authorized entities. The response to this requirement should, at a minimum, include a map with an indication of the locations where products may be delivered plus the number and type of support personnel or other resources that may be employed to service procuring entity purchase orders (a very basic example map for a fictitious company is provided in Appendix B). The narrative in response to this specification should include, at a minimum, a general overview of the proposed services and an overview of how the services are to be provided in the locations indicated.

Vendors must thoroughly describe their procedures for resolving customer problems and complaints including timelines and escalation measures.

Vendors must submit customer satisfaction statistics or survey results concerning the quality of the products and/or services offered.

Vendors must thoroughly describe their ability to provide value added technical services including installation, training or directly related optional services and the geographic area where the services may be provided. Vendors should provide a map with an indication of the locations where each type of value-added service may be provided.

Blue Plains Technology - has read, understands and agrees. Further described in the Vendor Response Section.

#### 3.23 Reporting

Vendors must agree to provide quarterly utilization reports to the System based upon the schedule and minimum content as described in this request. Quarterly reports must be submitted to The System Office by email to <a href="mailto:specification@accs.edu">specification@accs.edu</a>. The electronic copy must be in the form of a PDF file. Vendors must describe their ability and commitment to meet this requirement and include a sample quarterly report with the bid response. The required report must be compiled and forwarded to the Joint Purchase Agreement Initiative Administrator within two weeks of the end of each quarter. Vendors may count quarters either from the calendar (i.e., the end of March will be the end of the first quarter) or from the time we awarded you the bid (i.e., May 1 will be the end of the first quarter). An example of the required reporting format is included in Appendix C. Failure to provide the required report in the specified format could result in removal from the contract.

Vendors are encouraged to describe and include additional sample reports. Vendors are encouraged to describe other reporting capabilities such as electronic delivery of reports or direct access to the Internet or other databases that may be used to administer the agreements or support marketing.

Blue Plains Technology - has read, understands and agrees. Further described in the vendor response section. 3.24 Electronic Commerce

Vendors must describe their ability to provide and maintain, at a minimum, an Internet website that contains the complete ESS as well as product specifications and options. Vendors are encouraged to describe an existing

capability or commitment to implement a website that would provide procuring entities guidance and assistance with product selection, purchase order tracking, reporting or other relevant capabilities. The ability or commitment to accept and process purchase orders electronically should be thoroughly described. Internet URL's may be provided which reference sites that demonstrate the desired functionality.

Blue Plains Technology - has read, understands and agrees.

3.25 Breadth of Offering

Vendors must, at a minimum, offer products or services in at least one of the following categories:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld Devices)

Servers

**Printers** 

**Monitors** 

Storage

**Networking Equipment** 

Audio and Video Conferencing Equipment

Multimedia Hardware

**VOIP/Unified Communications Solutions** 

Video Surveillance Solutions

Key and Access Control Equipment

Software

**Professional Services** 

Other

Vendors must provide a comprehensive list of the models or variations available in each of the following categories for which a vendor offers products:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld Devices)

Servers

**Printers** 

Monitors

Storage

**Networking Equipment** 

Audio and Video Conferencing Equipment

Multimedia Hardware

**VOIP/Unified Communications Solutions** 

Video Surveillance Solutions

Key and Access Control Equipment

Software

Other

The narrative that is submitted in support of the list should provide the Evaluation Committee with a clear indication of the breadth of the product line flexibility and performance.

Vendors must provide, at a minimum, a licensed operating system with each type of processor, where applicable. Vendors must provide a list of the operating systems for each of the following categories of processors:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld Devices).

Servers

**Networking Equipment** 

Audio and Video Conferencing Equipment

**VOIP/Unified Communications Solutions** 

Key and Access Control Equipment

Other

The narrative that is submitted in support of the list should provide the Evaluation Committee with a clear indication of the number and type of operating systems that are proposed.

Vendors may propose and provide a wide range of general-purpose software products. Vendors may provide a summarized list of the general-purpose software that is proposed for each of the following categories of processors:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld Devices).

Servers

**Networking Equipment** 

Audio and Video Conferencing Equipment

**VOIP/Unified Communications Solutions** 

Video Surveillance solutions

Key and Access Control Equipment

Other

The narrative that is submitted in support of the list should provide the Evaluation Committee with a clear indication of the number and type of general-purpose software products that are proposed.

Vendors may propose and provide a wide range of the technical services including installation, training and technical support:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld Devices)

Servers Printers Monitors Storage

**Networking Equipment** 

Audio and Video Conferencing Equipment

Multimedia Hardware

**VOIP/Unified Communications Solutions** 

Video Surveillance solutions

Key and Access Control Equipment

Other

The narrative that is submitted in support of the list should provide the Evaluation Committee with a clear indication of the number and type of technical support services that are proposed.

Blue Plains Technology - has read, understands and agrees. Further described in the Vendor Response Section. 3.26 Primary Account Representative

Vendors must identify by name and location both the proposed primary account representative and the marketing supervisor who will be responsible for the performance of the agreement. Any changes to this information must be immediately sent to the Joint Purchase Agreement Administrator.

Blue Plains Technology - has read, understands and agrees. Further described in the Vendor Response Section. 3.27 References

Vendors must submit three (3) references of entities of like size and complexity, and/or entities that have or are currently receiving similar products and services to those proposed by the vendor for this procurement. Each reference must include the name of the contact person, address, telephone number and description of products and services provided.

Blue Plains Technology - has read, understands and agrees. Further described in the Vendor Response Section.

#### 3.28 Pricing Level and Guarantee

Vendors must submit with their responses a narrative that describes the baseline (published) pricing and the initial pricing level discount that is proposed, by product class or category in the ESS. The response to this specification is expected to be in the form of a percentage discount from a published, baseline price listing. Vendors must describe the baseline pricing and provide information where the baseline pricing may be accessed and verified.

Firm Price — Initial quoted discount levels must remain constant throughout the term of this agreement, subject only to subsequent increased discount amounts.

Blue Plains Technology - has read, understands and agrees. Further described in the Vendor Response Section.

#### 3.29 Oral Presentation and Demonstration

If selected as a finalist, vendors agree to provide the Evaluation Committee with the opportunity to meet with and question the proposed primary account representative at the oral presentation (if deemed necessary by the Evaluation Committee). The proposed primary account manager is expected to conduct the presentation. Vendors will be required to demonstrate their Internet-based reporting and electronic commerce capabilities to the Evaluation Committee.

Blue Plains Technology - has read, understands and agrees.

#### 3.30 Equipment and Services Schedule

Vendors must submit with their responses a complete Equipment and Services Schedule including all the products and services offered, at the initial pricing level stated in response to section 3.25.

The ESS may be submitted in a single file, PDF format on a compact disc, USB drive, or made available via a website.

Blue Plains Technology - has read, understands and agrees. The ESS is included in the Equipment and Services Schedule section.

#### 3.31 Scope of Work

The vendor shall deliver computing system products and services to procuring entities in accordance with the terms of this agreement. Accordingly, the vendor shall provide products or services only upon the issuance and acceptance by vendor of valid "purchase orders". Purchase orders will be issued to purchase the license for software or to purchase or lease products listed on the ESS. A procuring entity may purchase any quantity of product or service listed in the ESS at the prices stated therein. For large orders, the procuring entity may negotiate quantity price discounts below the ESS price(s) for a given purchase order. Vendor may offer authorized educational institutions educational price discounts that result in prices below the ESS listed prices. Blue Plains Technology - has read, understands and agrees.

#### 3.32 Title Passage

Title to equipment shall pass to the procuring entity upon acceptance of equipment.

Blue Plains Technology - has read, understands and agrees.

#### 3.33 Quantity Guarantee

This agreement is not an exclusive agreement. Procuring entities may obtain computing system products and services from other contract awarded vendors during the agreement term.

Blue Plains Technology - has read, understands and agrees.

#### 3.34 Order of Precedence

Each purchase order that is accepted by the vendor will become a part of the agreement as to the products and services listed on the purchase order only; no additional terms or conditions will be added to this agreement as the result of acceptance of a purchase order. In the event of any conflict among these documents, the following order of precedence shall apply:

- A. the terms and conditions of this RFB
- B. exhibits to this agreement
- C. the list of products and services contained in the purchase order
- D. vendor's response

Blue Plains Technology - has read, understands and agrees.

#### 3.35 Payment Provisions

All payments under this agreement are subject to the following provisions:

#### A. Acceptance

The procuring entity shall determine whether all products delivered to it meet the vendor's published specifications. No payment shall be made for any products until the products have been accepted by the procuring entity.

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Unless otherwise agreed upon between the procuring entity and the vendor, within thirty (30) days from the date the procuring entity receives written notice from the vendor that payment is requested for services or within thirty (30) days from the receipt of products, the procuring entity shall accept or reject the products or services.

#### B. Payment of Invoice

Payments shall be submitted to the vendor at the address shown on the invoice. Payment shall be tendered to the vendor within thirty (30) days from acceptance.

In the event an order is shipped incomplete (partial), the procuring entity must pay for each shipment as invoiced by the vendor unless the procuring entity has clearly specified "No Partial Shipments" on each purchase order.

#### C. Invoices

Invoices shall be submitted to the procuring entity.

## Blue Plains Technology - has read, understands and agrees.

#### 3.36 Shipment and Risk of Loss

Vendor must ship all products F.O.B. destination regardless of price discounts. Risk of loss or damage to the products shall pass to the procuring entity upon delivery to the procuring entity. Vendor agrees to assist the procuring entity with the processing of claims for such loss or damage and to expedite the processing of claims for such loss or damage and to expedite replacement of lost or damaged products. Destination charges shall be included in the product price on the ESS.

All license agreements or sales order contracts, which must be signed prior to delivery of proposed items, must be included with the bid for review by the System. Documents not submitted with the response will not be considered at a later date. In all cases, should there be a conflict of terms and conditions, those terms and conditions in this REQUEST and any resulting System purchase order will prevail.

Whenever a procuring entity does not accept any product and returns it to the vendor, all related documentation furnished by the vendor shall be returned also. The vendor shall bear all risk of loss or damage with respect to returned products except for loss or damage directly attributable to the negligence of the procuring entity.

Unless otherwise agreed upon by the procuring entity, the vendor is responsible for the pick-up of returned equipment. Software and documentation will be returned via U.S. Mail at the expense of the procuring entity.

Unless otherwise arranged between the procuring entity and vendor, all shipments of products shall be by vendor truck, UPS, or Federal Express Second Day (or other way, specify).

Blue Plains Technology - has read, understands and agrees.

#### 3.37 Warranties

At a minimum, the products shall be covered under the manufacturer's warranties in effect at the time the products are delivered or the warranties in effect at the time of contract award, whichever is most beneficial to the procuring entity.

Blue Plains Technology - has read, understands and agrees.

#### 3.38 Price Guarantees

The procuring entity shall pay the lower of the prices contained in the ESS or an announced promotion price, educational discount price, general price reduction or large order negotiated price. Only general price reduction decreases will apply to all subsequent orders accepted by vendor after the date of the issuance of the revised prices. Vendor agrees to maintain ESS product prices in accordance with the volume price discount guarantees filed. Prices set forth in the ESS are subject to decrease without prior notice. Special pricing discounts offered by successful bidders after the award of bids shall remain in effect for a minimum of 30 days.

Blue Plains Technology - has read, understands and agrees.

#### 3.39 Technical Support

The vendor agrees to maintain a toll-free technical support telephone line. The line shall be accessible to procuring entity personnel who wish to obtain competent technical assistance regarding the installation or operation of products supplied by the vendor.
Blue Plains Technology - has read, understands and agrees.

#### 3.40 Product Delivery

Vendor agrees to deliver products to procuring entities within 30 days after receipt of a valid purchase order unless otherwise negotiated with procuring entity.
Blue Plains Technology - has read, understands and agrees.

## 3.41 Impracticality of Performance

A party shall be excused from performance under this agreement for any period that the party is prevented from performing as a result of an act of God, strike, war, civil disturbance, epidemic, or court order, provided that the party has prudently and promptly acted to take any and all steps that are within the party's control to ensure performance. Subject to this provision, such non-performance shall not be deemed a default or a ground for termination. Blue Plains Technology - has read, understands and agrees.

#### 3.42 Records and Audit

Vendor agrees to maintain detailed records pertaining to the price of services rendered and products delivered for a period of three years from the date of acceptance of each purchase order. These records shall be subject to inspection by the procuring entity and appropriate governmental authorities with the state of Alabama. The procuring agency shall have the right to audit billings either before or after payment. Payment under this agreement shall not foreclose the right of the procuring entity to recover excessive or illegal payments. Blue Plains Technology - has read, understands and agrees.

#### 3.43 Use of Subcontractors

The vendor may subcontract installation, training, warranty, or maintenance services. However, the vendor shall remain solely responsible for the performance of this agreement. All procuring entity payments for products or services shall be made directly to the vendor. If subcontractors are to be used, the name of the authorized subcontractor(s) shall be identified in the applicable participating addendum(s). Blue Plains Technology - has read, understands and agrees.

#### 3.44 Indemnification

The vendor shall indemnify and hold harmless the System from any loss, cost or expense suffered or incurred in connection with any claim, suit or proceeding brought against the System so far as it is based on defects in products provided to the System.

The vendor hereby covenants and agrees, at its sole cost and expense during the term of this agreement, to indemnify and hold harmless the System and its officers, agents and employees against and from any and all claims or demands by or on behalf of any person, firm, corporation or governmental authority, arising out of, attributable to or in connection with the use, occupation, possession, conduct or management of the vendor concerning the equipment or services performed and rendered hereunder, including, but without limitation, any and all claims for injury or death to persons or damage to property or any and all claims for Patent. Trademark. Copyright, Intellectual Property, or Trade Secret Infringement. The vendor also covenants and agrees, at its sole cost and expense, to hold the System and its officers, agents, and employees from and against all judgments. costs, counsel fees, expense and liabilities incurred in connection with any such claim and any action or proceeding brought thereon, and in case any action is brought against the System or against any of its officers. agents, or employees, by reason of any such claim, the vendor upon notice from the System will resist and defend such action or proceeding by qualified counsel. However, the provisions of this Section shall not apply to any claims arising from the negligent or willfully wrongful acts or omissions of the System, or its officers. agents, or employees.

For the purposes of paragraph 3.44, the term, the System, shall include all entities listed in Appendix A or any subsequent revision thereof and their respective officers, directors, employees, agents, and assigns. Blue Plains Technology - has read, understands and agrees.

#### 3.45 Website Maintenance

Vendor agrees to maintain and support an Internet website for access to the ESS, configuration assistance, product descriptions, product specifications and other aids in accordance with instructions provided by the contract. In addition, vendor may provide electronic commerce assistance for the electronic submission of purchase orders, purchase order tracking and reporting.

Blue Plains Technology - has read, understands and agrees.

#### 3.46 Ethics

The vendor warrants that it presently has no interest and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of services required under this agreement.

If any owner, officer, partner, board or director member, employee, or holder of more than 5% of the fair market value of your firm or any member of their households is a public official or public employee (including the System) as defined by the Code of Alabama Section 36-25-1, this information must be included in your response. Failure to disclose this information in your response will result in the elimination of your response from evaluation. If your firm is awarded any contract as a result of this request, the System reserves the right to furnish a copy of any resulting contract to the State of Alabama Ethics Commission as directed in the Code of Alabama, Section 36-25-11, within ten (10) days of award.

System employees are not allowed to accept personal gifts or gratuities.

Blue Plains Technology - has read, understands and agrees.

#### 3.47 Replacement Parts

Replacement parts may be refurbished with the agreement of the procuring entity.

Blue Plains Technology - has read, understands and agrees.

#### 3.48 FCC Certification

The vendor agrees that hardware supplied by the vendor meets all applicable FCC Certifications. Improper, falsely claimed, or expired FCC certifications are grounds for contract termination.

Blue Plains Technology - has read, understands and agrees.

#### 3.49 Site Preparation

A procuring entity shall prepare and maintain its site in accordance with written instructions furnished by the vendor prior to the scheduled delivery date of any equipment or service and shall bear the costs associated with the site preparation.

Blue Plains Technology - has read, understands and agrees.

#### 3.50 Assignment

The vendor shall not assign nor transfer any interest in this agreement or assign any claims for money due or to become due under this agreement without prior written approval from the procuring entity.

Blue Plains Technology - has read, understands and agrees.

#### 3.51 Survival

Certain paragraphs of this agreement including but not limited to Patent, Copyright, Trademark, and Trade Secret Indemnification; Indemnification; and Limit of Liability shall survive the expiration of this agreement. Software licenses, lease, warranty, and service agreements that were entered into under the terms and conditions of this agreement shall survive this agreement.

Blue Plains Technology - has read, understands and agrees.

#### 3.52 Lease Agreements

Vendor may lease equipment to procuring entities in accordance with terms and conditions approved by the appropriate governing authority for the procuring entity.

Blue Plains Technology - has read, understands and agrees.

#### 3.53 Vendor Disclosure Statement

Act 2001-955 requires the disclosure statement to be completed and filed with all proposals, bids, contracts, or grant proposals to the State of Alabama in excess of \$5,000. In circumstances where a contract is awarded by competitive bid, the disclosure statement shall be required only from the person receiving the contract and shall be submitted within ten (10) days of the award.

Upon being awarded the contract, Alabama State Law requires that the vendor must complete a Vendor Disclosure Statement. The 2-page form and the instructions are available online as noted per Appendix D. The form is required by the vendor and covers the duration of the bid.

Vendor agrees, for the duration of the agreement, that they will not violate federal immigration law or knowingly employ, hire for employment, or continue to employ an unauthorized alien within the State of Alabama in compliance with the Beason-Hammon Alabama Taxpayer & Citizen Protection Act (Act 2011-535). Upon being awarded the contract, Alabama State Law requires that the vendor must complete the Business Entity Employer Contractor Compliance form as proof that the vendor has enrolled in the E-Verify program as required by state law. The form and the instructions are available online as noted per Appendix D. E-Verify documentation, which is unavailable due to the Federal Government shutdown, will be deferred until such documentation may be obtained from any federal agency.

It is further agreed that the terms and commitments contained herein shall not constitute a debt of the State of Alabama in violation of Section 213 of the Constitution of Alabama of 1901, as amended by Amendment Number 26. If any provision of the agreement contravenes any statue or constitutional provision, either now in effect or which may be enacted during the term of this agreement, then the conflicting provision of this agreement shall be deemed null and void. Vendor understands, acknowledges, and agrees that its sole and exclusive remedy for any claim which may arise for or relate to this agreement is to file a claim with the Board of Adjustment of the State of Alabama.

In compliance with Act 2016-312, the vendor hereby certifies it is not currently engaged in, and will not engage in, the boycott of a person or an entity based in or doing business with a jurisdiction with which this state can enjoy open trade.

Blue Plains Technology - has read, understands and agrees.

#### BID FORMAT AND ORGANIZATION

#### 4.1 Bid Format

All bids must be typewritten on standard 8 ½ x 11 paper (larger paper is permissible for charts, spreadsheets, etc.) and placed within a binder with tabs delineating each section.

Blue Plains Technology - has read, understands and agrees.

#### 4.1.1 Bid Organization

The bid response must be organized and indexed in the following format and must contain, as a minimum, all listed items in the sequence indicated.

- A. Letter of Transmittal
- B. Evaluation Submission Form
- C. Table of Contents
- D. Bid Summary (optional)
- E. Response to General Requirements and Specifications

Within each section of the bid, vendors should address the items in the order in which they appear in this RFB.

Any bid that does not adhere to these requirements may be deemed non-responsive and rejected on that basis. A bid summary may be included by vendor to provide the Evaluation Committee with an overview of the technical and business features of the response; however, this material will not be used in the evaluation process unless specifically referenced from other portions of the vendor's response.

Blue Plains Technology - has read, understands and agrees.

## 4.1.2 Letter of Transmittal

Each response must be accompanied by a letter of transmittal. The letter of transmittal MUST:

A. Identify the submitting organization

Identify the name and title of the person authorized by the organization to contractually B. obligate the organization

C. Identify the name, title and telephone number of the person authorized to negotiate the contract on behalf of the organization

Identify the names, titles, and telephone numbers of persons to be contacted for D. clarification

Explicitly indicate acceptance of the Conditions Governing the Procurement E.

Be signed by the person authorized to contractually obligate the organization F.

G. Acknowledge receipt of any and all amendments to this RFB.

# Blue Plains Technology - has read, understands and agrees.

4.1.3 Financial Documentation (See Forms & Examples 6.4 Appendix)

Each response MUST be accompanied with the following documentation:

1. State of Alabama Disclosure Statement (Notarized)

2. Certificate of Compliance

3. Immigration Status Form

4. Current W-9

5. E-Verify Memorandum of Understanding with Articles (13 Pages)

6. Vendor Setup Form and Certification Regarding Debarment Form
Blue Plains Technology - has read, understands and agrees. These documents are included in the Attachments section.

#### **EVALUATION**

## 5.1 Evaluation Process

All responses will be reviewed for compliance with the mandatory requirements stated within the RFB.

Bids deemed non-responsive will be eliminated from further consideration.

The System may contact the vendor for clarification of the response.

The Evaluation Committee may use other sources of information to perform the evaluation.

Responsive bids will be evaluated on factors that have been assigned a point value. The responsible vendor(s) with the highest scores will be selected as finalist(s) based upon the bids submitted. The responsible vendors, whose bids are most advantageous, taking into consideration the evaluation factors, will be recommended for award. Please note, however, that a serious deficiency in the response to any one factor may be grounds for rejection regardless of overall score. This procurement is expected to result in a multiple source award. The right to reject any or all bids, or any portions thereof, is reserved.

Blue Plains Technology - has read, understands and agrees.

#### **APPENDICES**

#### 6.1 Appendix A - Alabama Community College System Institutions and Other MOU Participants

#### **Community Colleges**

Bevill State Community College, Sumiton, AL

Bishop State Community College, Mobile, AL

John C. Calhoun Community College, Decatur, AL

Central Alabama Community College, Alexander City, AL

Chattahoochee Valley Community College, Phenix City, AL

Coastal Alabama Community College Bay Minnette, AL

Enterprise Community College, Enterprise, AL

Gadsden State Community College, Gadsden, AL

Jefferson State Community College, Birmingham, AL

J.F. Drake State Community and Technical College, Huntsville, AL

T.A. Lawson State Community College, Birmingham, AL

Lurleen B. Wallace Community College, Andalusia, AL

Northeast Alabama Community College, Rainsville, AL

Northwest-Shoals Community College, Muscle Shoals, AL

Shelton State Community College, Tuscaloosa, AL

Snead State Community College, Boaz, AL

Southern Union State Community College, Wadley, AL

H. Council Trenholm State Community College, Montgomery, AL

George C. Wallace Community College, Dothan, AL

Wallace State Community College, Hanceville, AL

George Corley Wallace State Community College, Selma, AL

#### **Technical Colleges**

J.F. Ingram State Technical College, Deatsville, AL Reid State Technical College, Evergreen, AL

#### **Military Academy**

Marion Military Institute, Marion, AL

#### **Statewide Development Training**

Alabama Technology Network (ATN), Montgomery, AL

#### Other Participating Public Institutions of Higher Education

AIDT (Alabama Industrial Development Training)

Alabama Fire College, Tuscaloosa, Al

Alabama State University, Montgomery, AL

Athens State University, Athens, AL

Auburn University, Auburn, AL

Auburn University-Montgomery, Montgomery, AL

Jacksonville State University, Jacksonville, AL

Troy University, Troy, AL

University of Alabama Birmingham - Birmingham, AL

University of Alabama Huntsville - Huntsville, AL

University of North Alabama, Florence, AL

University of West Alabama, Livingston, AL

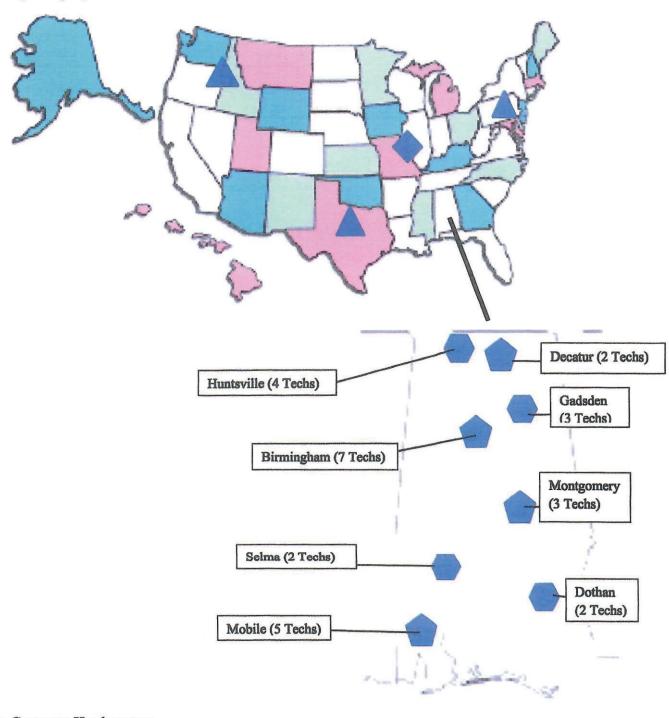
## **Other Participating Public Institutions K-12**

Alabaster City Schools
Birmingham City Schools
Crenshaw County Schools
Cullman Commission on Education
Fort Payne City Schools
Pelham City Schools
Pike County Board of Education
Troy City Schools
Tuscaloosa County School System

Blue Plains Technology - has read, understands and agrees.

## 6.2 Appendix B - Example Map

## My Company Locations





Manufacturing/Distribution Center

Retail Store with Service Center

Service Center 22

Dive Plains Technology - has read, understands and agrees. This map is included in the Vendor Response Section.

## 6.3 Appendix C - Example Required Usage Report

This example contains the minimum information provided. Vendors are encouraged to submit their own report data in their own format.

医有性神经性 医多分类性 医二氏性	Company Name  Quarterly Usage Report
	First Quarter
	Jan 2022-Mar 2022
	Contract#: ACCSA2022-99T
Procuring Entity Name 1	\$ 999,999,999
Category 1	\$999,999
Category 2	\$999,999
Category 3	\$999,999
Category n	\$999,999
<b>Procuring Entity Name 2</b>	\$ 999,999,999
Category 1	\$999,999
Category 2	\$999,999
Category 3	\$999,999
Category n	\$999,999
Procuring Entity Name n	\$ 999,999,999
Category 1	\$999,999
Category 2	\$999,999
Category 3	\$999,999
Category n	\$999,999
GRAND TOTAL	\$ 999,999,999

Blue Plains Technology - has read, understands and agrees. This report is included in the Vendor Response Section.

## 6.4 Appendix D - Vendor Disclosure, Immigration Compliance and Financial Forms

Vendor Setup, State of Alabama Vendor Disclosure Statement, Certificate of Compliance (Beason-Hammon), Certification Regarding Debarment and Tax Certification and Immigration Status Forms are included in the RFB below:

E-Verify MOU: (While this is not an attached form, we require a copy of the complete E-Verify Document with electronic signature from Homeland Security (this document will be approximately 13-17 pages) available at this link: <a href="https://www.e-verify.gov/mye-verify">https://www.e-verify.gov/mye-verify</a>.

First Time E-Verify Enrollment at this link; https://www.e-verify.gov/employers

- 1. Select E-Verify Enrollment
- 2. For first time enrollment, please complete the enrollment process
- 3. For all enrolled employers, please update any information and submit the updated documentation.

W-9 Form: (While this is not an attached form, we require a copy of the complete W-9 form available at this link) https://www.irs.gov/pub/irs-pdf/fw9.pdf

\*Vendor Setup Form: If you do not wish to receive ACH payments, please complete the Vendor portion of the form, and leave the Financial Institution blank or "N/A".

\*\*Alabama Disclosure Statement: Must be notarized.

\*\*\*Note: these forms are a requirement for all State Agencies to collect for contractual obligations.

Blue Plains Technology - has read, understands and agrees. These documents are included in the Attachments Section.

#### 6.5 Appendix E - Evaluation Submission Form

The purpose of this form is to provide a single summary document per submitting vendor, that references required materials. This document is intended to assist the Evaluation Committee easily find specific items of information during the evaluation process and to assist participating agency personnel in locating specific vendor information after the award of the bid.

#### **Vendor Contact Information**

This will be published for participating agencies to streamline the vendor contact process. Please complete this information as accurately as possible. If the information below changes, please send a revised version of this page to <a href="mailto:jpa-notification@accs.edu">jpa-notification@accs.edu</a>

Vendor Name: Blue Plains Technology, LLC. Date: February 6, 2024

Website Address: www.blueplainstech.com

	Name(s)	Phone Number(s)	E-Mail Address(s)
Primary Contract Executive(s)	Steve Meany	334-219-5482	smeany@blueplainstech.com
Senior Account/Sales Manager(s) (by region if necessary)	Mike Gaston	334-219-5482	mikegaston@blueplainstech. com
Account/Sales Manager(s) (by region if necessary)	Will Meany	334-219-5482	will@blueplainstech.com
Technical Support	Shane Merritt	334-219-5482	Shane.merritt@blueplainsted

#### **BID INFORMATION INDEX**

Please complete the following form to assist the Evaluation Committee in finding specific information related to your bid response.

	Document Name	Page Number(s)
Product and Services Delivery Overview	Vendor Response Section	1-5
Geographic Coverage	Vendor Response Section	5
Availability of Technical Support	Vendor Response Section	3
Problem Resolution	Vendor Response Section	2
Customer Satisfaction	Vendor Response Section	5
Value Added Services	Vendor Response Section	12
Reporting	Vendor Response Section	6-7
Electronic Commerce	Vendor Response Section	7
Breadth of Offering	Vendor Response Section	8
Primary Account Representative	Vendor Response Section	13
References	Vendor Response Section	13
Pricing Level and Guarantee	Vendor Response Section	14

Blue Plains Technology - has read, understands and agrees.

#### **VENDOR RESPONSE SECTION**

#### 3.1 Acceptance of Conditions Governing the Procurement

Vendor must indicate their acceptance of the Conditions Governing the Procurement section in the letter of transmittal. Submission of a bid constitutes acceptance of the Evaluation Factors contained in this RFB. Vendor must also include ISO 9001 certification as required by State Code governing Joint Purchase Agreements. According to Alabama law, any companies or contractors whose affiliates, subdivisions, subsidiaries, or departments have ISO 9001 certification can bid on the information technology to be jointly purchased by educational institutions. ISO 9001 certification is only required for vendors who are providing hardware.

ISO and Letters of Authorization - Blue Plains Technology, LLC understands and accepts the conditions governing the procurement. Blue Plains Technology submits our ISO 9001 certificate in this response. Blue Plains Technology is also a contracted partner of many of the hardware and software providers in this bid response outlined in the ESS and bid categories section. Blue Plains Technology submits the ISO 9001 certificate and a letter of authorization (LOA) in the ISO and LOA section of this bid.

Blue Plains Technology, LLC is also offering services only as part of this proposal. Since these services are offered as part of a managed service, we are not providing hardware ownership and ISO9001 does not apply to these services.

## 3.22 Products and Services Delivery Overview - Response

Vendors must describe their ability to provide professional services, technology equipment including related products and support services to the System and the various authorized entities. The response to this requirement should, at a minimum, include a map with an indication of the locations where products may be delivered plus the number and type of support personnel or other resources that may be employed to service procuring entity purchase orders (a very basic example map for a fictitious company is provided in Appendix B). The narrative in response to this specification should include, at a minimum, a general overview of the proposed services and an overview of how the services are to be provided in the locations indicated.

Vendors must thoroughly describe their procedures for resolving customer problems and complaints including timelines and escalation measures.

Vendors must submit customer satisfaction statistics or survey results concerning the quality of the products and/or services offered.

Vendors must thoroughly describe their ability to provide value added technical services including installation, training or directly related optional services and the geographic area where

the services may be provided. Vendors should provide a map with an indication of the locations where each type of value-added service may be provided.

Blue Plains Technology is built to help businesses and public sector customers navigate through the technology maze to find flexible services and solutions allowing you to maintain an agile business position. We are rooted in customer service. We strive to provide the best solutions at an affordable price, ensuring our customer's expectations are exceeded every time.

At Blue Plains Technology we partner with premiere technology companies like APC, Cisco, HPE, Aruba, Adtran, Cradlepoint, Eaton, Fortinet, IP Pathways, Palo Alto, Poly, Ruckus, Arista, FS, Netgate, Ul.com, CenturyLink, Altaworx, Spectrum, Camelia Communications and many others. Our theory on partnerships – partnerships provide the best of both worlds for our customers. Our customers get the white glove service of a services-based company with the backing of global enterprises representing the best of their industry.

The Blue Plains Technology team has decades of engineering, sales, and leadership experience in the technology industry. Our solutions include cabling services, cloud services, LAN/WAN, WIFI design and implementation, LTE/Cellular unlicensed and lightly licensed, managed telecommunications, data center virtualization, audiovisual, monitor and dispatch services, engineering services and many others. We deliver services to customers across many industries in Alabama, Florida, Mississippi, and Georgia.

Why use Blue Plains Technology? It is because we deliver what we promise every time. Further, our customers know when the project gets tough, Blue Plains Technology is there when you need us the most.

**Problems and Complaints -** Blue Plains Technology sales and management teams are always available to customers to resolve problems and complaints. In addition to a direct phone to the sales

teams and management, Blue Plains also provides specific phone numbers and email aliases ensuring problems are addressed. When a problem or complaint Blue Plains Technology also provides a specific escalation process addressing the issue. Below is a chart of phone number, email addresses and names available to all Blue Plains customers.

Name/Title	Phone Number	Email Address
Steve Meany - President	334-219-5482 Ofc 334-462-1345 Cell	smeany@blueplainstech.com
Drew Meany – Operations Manger	334-219-5482 Ofc 334-590-4355 Cell	Drew@blueplainstech.com
Technical Support	833-458-9510	support@blueplainstech.com
Will Meany - Sales Support	334-219-5482 Ofc 334-531-2401 Cell	sales@blueplainstech.com

**Availability of Technical Support** - Blue Plains Technology operates an Operations Service Center staffed by technicians who assign a ticket number tracking the issue and resolution. The operations center is available at the technical support contact info listed above.

When customers contact the operations service center customers are asked to provide the following:

Company name
Your name
Your phone number
Email Address
Customer trouble ticket number (if applicable)
Company Contact name and number
Nature of observed trouble
Is Service(s) released for testing?
Time of trouble onset

Once our NOC representative has received all of this information, a Customer Trouble Ticket will be assigned, and investigation of your report will begin. After the status of your report has been determined, the NOC will contact your designated contact individual to discuss the findings and resolution.

Operations Center Escalation List. The purpose of escalations is to ensure that adequate resources are mobilized quickly and tracked appropriately and that the underlying Service issue is

resolved in the shortest possible time. To that end, the Blue Plains Technology Operations Center provides an escalation list to our customers and service partners for the purpose of escalations within the Blue Plains Technology Operations Center. Customer shall utilize the Blue Plains Technology Operations Center Escalation List, as updated from time to time, to report and seek immediate initial redress for Service exceptions observed/experienced. The current Blue Plains Technology Operations Center Escalation List is on the following page.

#### BLUE PLAINS TECHNOLOGY, LLC OPERATIONS CENTER ESCALATION LIST

Escalation Level	Blue Plains Technology Operation Center	Contact Numbers
1 <sup>st</sup> Level	Blue Plains Technology Operation Center	833-458-9510
2 <sup>nd</sup> Level	Blue Plains Technology Operation Center Lead Engineer	334-219-5482/ 833-458-9510
3 <sup>rd</sup> Level		334-219-5482/ 833-458-9510

**Map of Operations -** Further Blue Plains Technology operates from several locations as indicated on the map below.



Customer Satisfaction Survey- Blue Plains Technology regularly performs anonymous customer satisfaction surveys. We are proud to report our results. We were most recently rated all 10's, on a customer satisfaction survey. The responders were asked questions about three categories; Blue Plains team satisfaction, product and service satisfaction and how likely are they to return to Blue Plains for future products and solutions.

#### 3.23 Reporting

Vendors must agree to provide quarterly utilization reports to the System based upon the schedule and minimum content as described in this request. Quarterly reports must be submitted to The System Office to <a href="mailto:JPA-notification@accs.edu">JPA-notification@accs.edu</a>. The electronic copy must be in the form of a PDF file. Vendors must describe their ability to and commitment to meet this requirement and include a sample quarterly report with the bid response. The required report must be compiled and forwarded to the Joint Purchase Agreement Initiative Administrator within two weeks of the end of each quarter. Vendors may count quarters either from the calendar (i.e., the end of March will be the end of the first quarter).

An example of the required reporting format is included in Appendix C. Failure to provide the required report in the specified format could result in removal from the contract.

Vendors are encouraged to describe and include additional sample reports. Vendors are encouraged to describe other reporting capabilities such as electronic delivery of reports or direct access to Internet or other databases that may be used to administer the agreements or support marketing

**Reporting -** Blue Plains Technology will provide quarterly utilization reports to the System at the noted address in a .pdf format. We already provide regular utilization reports similar to the following agencies and organizations:

- 1. State of Alabama, Department of Finance, Division of Purchasing.
- 2. State of Alabama, Office of Information Technology.
- 3. Omnia Partners Public Sector Purchasing Agreement.

A sample of the Blue Plains Technology ACCS Quarterly Utilization report is included below. If the System wishes this report can also be uploaded to the Blue Plains Technology website customer portal (www.blueplainstech.com).



## **Alabama Community College System**

#### **Quarterly Reporting**

A .pdf of this report is to be provided to The ACCS System Office. The email to deliver the report is JPA\_Notifications@accs.edu. Delivery occurs; Q1 NLT April 20, Q2 NLT July 20, Q3 NLT Qctober 20, Q4 NLT January 20.

	NLI January 20.		
Month			chase Value
Jan-22		\$	-
Feb-22	Example College Name 1	\$	10,000.00
Mar-22	Example College Name 2	\$	23,095.00
Apr-22		\$	-
May-22		\$	-
Jun-22		\$	-
Jul-22		\$	-
Aug-22		\$	-
Sep-22		\$	-
Oct-22		\$	-
Nov-22		\$	-
Dec-22		\$	-
Jan-23		\$	-
Feb-23		\$	-
Mar-23		\$	-
Apr-23		\$	:=
May-23		\$	
Jun-23		\$	-
Jul-23		\$	
Aug-23		\$	-
Sep-23		\$	-
Oct-23		\$	
Nov-23		\$	_
Dec-23		\$	-

#### 3.24 Electronic Commerce

Vendors must describe their ability to provide and maintain, at a minimum, an Internet website that contains the complete ESS as well as product specifications and options. Vendors are encouraged to describe an existing capability or commitment to implement a website that would provide procuring entities guidance and assistance with product selection, purchase order tracking, reporting or other relevant capability. The ability or commitment to accept and process purchase orders electronically should be thoroughly described. Internet URL's may be provided which reference sites that demonstrate the desired functionality.

Electronic Commerce - Blue Plains Technology is committed to provide and maintain an internet website that contains products and services offered by Blue Plains Technology. Blue Plains technology has the ability for ACCS to implement a website that provides procuring entities guidance and assistance with product selection, purchase order tracking, reporting or other relevant capability.

Blue Plains Technology also has the ability for ACCS to accept and process purchase orders electronically. Buyers can access Blue Plains Technology solutions and services ESS (catalogs) by navigating to the "Portal" on https://www.blueplainstech.com.

Blue Plains Technology's Equipment and Services Schedule (ESS) is included as the last pages of this Vendor Response Section.

#### 3.25 Breadth of Offering

Vendors must, at a minimum, offer products or services in at least one of the following categories:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld

Devices)

Servers

**Printers** 

Monitors

Storage

**Networking Equipment** 

Audio and Video Conferencing Equipment

Multimedia Hardware

**VOiP/Unified Communications Solutions** 

Video Surveillance Solutions

**Key and Access Control Equipment** 

Software

**Professional Services** 

Other

Vendors must provide a comprehensive list of the models or variations available in each of the following categories for which a vendor offers products:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld

Devices)

Servers

**Printers** 

Monitors

Storage

**Networking Equipment** 

Audio and Video Conferencing Equipment

Multimedia Hardware

VOiP/Unified Communications Solutions

Video Surveillance Solutions

Key and Access Control Equipment

Software

Other

The narrative that is submitted in support of the list should provide the Evaluation Committee with a clear indication of the breadth of the product line flexibility and performance.

Vendors must provide, at a minimum, a licensed operating system with each type of processor, where applicable. Vendors must provide a list of the operating systems for each of the following categories of processors:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld Devices).

Servers

**Networking Equipment** 

Audio and Video Conferencing Equipment

**VOiP/Unified Communications Solutions** 

**Key and Access Control Equipment** 

Other

The narrative that is submitted in support of the list should provide the Evaluation Committee with a clear indication of the number and type of operating systems that are proposed.

Vendors may propose and provide a wide range of the general-purpose software products. Vendors may provide a summarized list of the general-purpose software that is proposed for each of the following categories of processors:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld

Devices).

Servers

**Networking Equipment** 

Audio and Video Conferencing Equipment

VOiP/Unified Communications Solutions

Video Surveillance solutions

Key and Access Control Equipment

Other

The narrative that is submitted in support of the list should provide the Evaluation Committee with a clear indication of the number and type of general-purpose software products that are proposed.

Vendors may propose and provide a wide range of the technical services including installation, training and technical support:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld

Devices)

Servers

**Printers** 

Monitors

Storage

**Networking Equipment** 

Audio and Video Conferencing Equipment

Multimedia Hardware

**VOiP/Unified Communications Solutions** 

Video Surveillance solutions

Key and Access Control Equipment

Other

The narrative that is submitted in support of the list should provide the Evaluation Committee with a clear indication of the number and type of technical support services that are proposed.

Categories of Products Offered - Blue Plains Technology's ESS breadth of service offering includes the following item categories:

Client Computers (Workstations, Desktops, Terminals, Laptops, Tablet, Notebook, Handheld

Devices)

Servers

Storage

**Networking Equipment** 

Audio and Video Conferencing Equipment
Multimedia Hardware
VOIP/Unified Communications Solutions
Video Surveillance Solutions
Key and Access Control Equipment
Software
Professional Services
Other

Specifically, the Blue Plains Technology ESS includes products and services from the following hardware, software and services providers. At the end of the Vendor Response section, Blue Plains Technology has provided letters of authorization to provide these products to ACCS and customers qualified in the scope of this RFB.

Products or Services	Blue Plains Technology Hardware, Software and Services Providers
Servers	Cisco
Storage	Cisco
Networking Equipment	HPE, Cisco, Fortinet, Poly, Adtran, Palo, APC, Eaton, Vertiv, Ruckus
Audio and Video Conferencing Equipment	Cisco, Poly
Multimedia Hardware	Cisco, Poly
VOIP/Unified Communications Solutions	Cisco, Poly, Adtran
Video Surveillance Solutions	Cisco, Vertiv, Poly
Key and Access Control Equipment	Cisco, Vertiv, Poly, APC, Eaton
Software	HPE, Cisco, Fortinet, Poly, Adtran, Palo, APC, Eaton, Vertiv, Ruckus
Professional Services	Blue Plains Technology
Other	Blue Plains Technology

Servers – Cisco lead the industry in the production and best of breed servers for education entities at every level, Fortune 500 companies, global governments and enterprises, medium and small governments and businesses. Every sized server including HPC is included in this offering.

Storage – Cisco provide storage solutions that include traditional storage and SSD to every industry and customer size today. They are the elite leaders of these solutions today.

Network Equipment – It is estimated Cisco provide 80% of the hardware to the commercial internet today. When you add in the other providers listed above (HPE, Fortinet, Poly, Adtran, Palo, APC, Eaton, Vertiv, Ruckus), there is not much room for many others.

Audio and Video Conferencing Equipment – Cisco and Poly have become the de facto leaders in AV Conferencing solutions. The solutions include simple desktop solutions to immersive auditorium going as far as including a hologram of speakers.

Multimedia Hardware - Cisco and Poly are providing learning multimedia solutions everyday.

VOIP/Unified Communications – Our solutions include solutions from Cisco, Poly and Adtran. These providers include solutions from high end with every feature to low end providing basic services. These solutions allow customers the necessary breadth to select the solution customized for them.

Video Surveillance – These partner providers of video surveillance solutions (Cisco, Vertiv and Poly) can satisfy all requirements. These solutions even include motion detection, image comparison and redundancy.

Key and Access Control Equipment - Cisco, Vertiv, Poly, APC, Eaton provide solutions from the school doors to the racked equipment in the schools.

Software – Virtually every solutions provider proposed by Blue Plains provides some sort of software solutions. Whether it is a data center monitoring package from APC, or Cisco client for your device, or a desktop conferencing solution from Poly our providers cover a wide array of software solutions.

Professional Services – Blue Plains Technology professional services span the entire gauntlet of professional services required from any IT organization including schools. These solutions include

- Immediate trouble shooting and engineering resources
- Full time IT leadership and staffing
- Applications Development
- Data Strategy and Management
- Quality Assurance
- Technology Research
- Client Technologies
- Customer Support
- Network Management
- Internet Planning, Engineering and Operations
- Operations
- Telecommunications
- Electronic Commerce
- Business Intelligence Systems Management
- Enterprise Resource Planning
- Sourcing and Vendor Relationship Management
- Business Management
- Training
- Security Management
- Business Continuance Management
- Product Development
- Systems Programming and Administration
- Business Analysis and Planning
- Release Management
- Program Management
- Customer Service Hotline
- Technical Product Support

Other - The Blue Plains ESS includes additional services such as

- Internet
- WAN
- SIP
- POTS

- Fax
- SD-WAN
- Satellite
- Off net storage
- Software as a service
- Disaster Recovery
- Multifactor Authentication
- Security
- Managed and hosted service
- Enterprise management
- Device management
- VOIP services
- WiFi services
- Digital infrastructure services
- Router, switch firewall service
- Data Center virtualization
- Blue Plains also provides low voltage cabling Services.
  - These services include laborers, installers, technicians, engineers and many other positions.

Blue Plains Technology offers operating systems for products and software on our ESS. The operating systems include currently supported Windows, Mac, IOS, Linux and Android operating systems.

Value Added Services – Blue Plains Technology not only satisfies the requirements of this RFB through the offering of information technology products and services, we also bring to the table a list of value added services unlike any other responding entity. Our professional services offering is unmatched and needed today as the shortage of applicants and the thinning workforce is strangling organizations operating on a reduced staff. Blue Plains offers temporary or full time staffing and services for a wide variety of IT job requirements.

Further, our value added services are complemented in the "other" services category by offering services like:

- Managed Telecom (Internet, WAN, direct internet access, SIP, satellite, etc...) services
- Hosted and managed services (VOIP, WiFi, Digital Infrastructure, Data Center, Disaster Recovery, Business Continuity, and many others.
- Multifactor token management

Security services

We encourage you to review these services. Our offering is unique and all encompassing.

#### 3.26 Primary Account Representative

Vendors must identify by name and location both the proposed primary account representative and the marketing supervisor who will be responsible for the performance of the agreement. Any changes to this information must be immediately sent to the Joint Purchase Agreement Administrator.

Blue Plains Technology's Primary Account Representative and Marketing Supervisor is as follows:

Account Representative – Steven C. Meany, Montgomery, AL., 334-219-5482, smeany@blueplainstech.com

Sales/Marketing Manager – William Meany, Montgomery, AL., 334-531-2401, will@blueplainstech.com

#### 3.27 References

Vendors must submit three (3) references of entities of like size and complexity, and/or entities that have or are currently receiving similar products and services to those proposed by the vendor for this procurement. Each reference must include the name of the contact person, address, telephone number and description of products and services provided.

Blue Plains Technology is pleased to provide the following references that are receiving similar

products and services to those proposed for this procurement.

Retirement Systems of Alabama

Jessica Jones

Jessica.jones@rsa-al.gov

(334) 517-7605

Blue Plains Technology currently provides internet service and has provided low voltage cabling services.

2. University of Alabama

Mike Shelton

Mike.shelton@ua.edu

(205) 348-2156

Blue Plains Technology currently provides APC by Schneider Electric solutions.

3. State of Alabama, Office of Information Technology

**Daniel Urguhart** 

Daniel.urguhart@oit.alabama.gov

(334)353-1257

Blue Plains Technology currently maintains several State of Alabama, Office of Information Technology - multi-year master agreements for:

- 1. HPE Networking Products and Services
- 2. Cradlepoint Products and Services
- 3. APC by Schneider Electric Products and Services
- 4. Eaton Products and Services
- 5. Poly Products and Services

- State of Alabama, Department of Transportation
   Kenneth Sink
   <u>sinkk@dot.state.al.us</u>
   (334) 213-2042
   Blue Plains Technology currently provides Eaton solutions.
- Winston County Probate
   Judge Sheila Moore
   <u>pjwinston@hotmail.com</u>
   (205)489-5219
   Blue Plains Technology currently provides internet access services.

#### 3.28 Pricing Level and Guarantee

Vendors must submit with their responses a narrative that describes the baseline (published) pricing and the initial pricing level discount that is proposed, by product class or category in the ESS. The response to this specification is expected to be in the form of a percentage discount from a published, baseline price listing. Vendors must describe the baseline pricing and provide information where the baseline pricing may be accessed and verified.

Firm Price - Initial quoted discount levels must remain constant throughout the term of this agreement, subject only to subsequent increased discount amounts.

Blue Plains Technology submits our Equipment Services and Schedule (ESS) with baseline published pricing based per manufacturer catalogs to include their manufacturer-suggested retail price (MSRP). The ESS also includes the Blue Plains Technology solutions catalogs for professional services, other services and cabling services.

The Blue Plains Technology ESS includes a minimum discount (initial pricing level discount) for every submitted catalog. This initial pricing level discount is the minimum discount for all manufacturers catalogs for each category.

If awarded, all pricing provided to ACCS or schools and universities participating in this purchasing agreement will be competitive. The pricing will reflect the best possible price available from the manufacturer or service provider available at that time. In other words, Blue Plains will always work to provide the best possible price and the best service.

Blue Plains Technology Guarantees – A Firm Price - Initial quoted discount levels will remain constant throughout the term of this agreement, will change only to reflect increased discount amounts.

Blue Plains Technology's Equipment and Services Schedule (ESS) is included as the last pages of this Vendor Response Section.